

JELD-WEN®

WINDOWS & DOORS

VINYL & ALUMINUM WINDOWS

VENTANAS DE VINILO Y ALUMINIO

Vinyl

V-4500, V-2500 & V-1500

Vinilo

V-4500 y V-2500 y V-1500

Aluminum

A-500 & A-200

Aluminio

A-500 y A-200





V-2500 Vinyl Double-Hung Window

With JELD-WEN, Beauty Is Reliable. Our Vinyl and Aluminum windows make your life easier, because they are durable, energy efficient and easy to care for. We offer an ample range of design options to increase your home’s character and uphold its architectural authenticity — so they’re just as attractive as they are reliable. They’re also remarkably secure, affordable, and built to remain weathertight.

Now that’s real comfort.

CON JELD-WEN, LA BELLEZA ES CONFIABLE

Nuestras ventanas de vinilo y aluminio hacen su vida más fácil porque son durables, eficientes en cuanto al consumo de energía y de un cuidado fácil. También ofrecemos un amplio rango de opciones de diseño para incrementar el carácter de su hogar y conservar

su autenticidad arquitectónica. Así que son tanto atractivas como confiables. También son notablemente seguras, económicas y construidas para ser herméticas en cuanto al clima. Eso sí que es confort.

WINDOWS MADE EASY

1

CHOOSE YOUR WINDOW:

Several different window styles are available to provide functional beauty within your home.

Double-Hung

Single-Hung

Double-Slide

Single-Slide

Casement

Awning

Geometric & Radius

Bay & Bow

Garden

2

SELECT YOUR DESIGN OPTIONS TO PERSONALIZE YOUR WINDOW:

Increase curb appeal with select upgrades that add to the style of your home.

Grille Patterns

Custom Paint Options

ASK ABOUT CUSTOM SIZES

Tinted & Textured Glass

3

CHOOSE PRODUCT PERFORMANCE FEATURES:

You can count on our products to be energy efficient, secure and easy to care for.

ASK ABOUT ENERGY STAR

LIFETIME LIMITED WARRANTY

Low-E

jeld-wen.com
for more information

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1

ESCOJA SU VENTANA

Hay diferentes estilos de ventanas disponibles para proporcionar una belleza funcional dentro de su hogar.

SELECCIONE SUS OPCIONES DE DISEÑO PARA PERSONALIZAR SU VENTANA

Incrementa la imagen de su hogar con mejoras selectas que mejoran el estilo de su hogar.

3

ESCOJA LAS CARACTERÍSTICAS DE DESEMPEÑO DE SU PRODUCTO

Puede contar con que nuestros productos sean eficientes en cuanto al consumo de energía, seguros y de un cuidado fácil.

WINDOW OPTIONS

VINYL WINDOWS



V-4500 VINYL

V-4500 Vinyl windows offer the widest range of options to meet your needs:

- Lifetime Glass Breakage Coverage available
- 42% more vinyl than industry standard
- MAG-Lock® automatic lock on Single-Hung and Sliding (Standard)
- 9 standard exterior colors or custom color
- White, Desert Sand or Almond interior and 3 woodgrain laminate options*
- Energy Star Rated
- Energy Saving Glass Options: Low-E, LoE³-366, LoE³-366 with Argon, High Altitude Insulating Glass, Triple Glaze with LoE³-366, Argon and Krypton gas
- SoundMaster sound reducing glass
- Tinted or Textured glass
- Simulated Divided Lites (SDL) or Grilles Between the Glass (GBG) add visual interest
- Multi-point lock on Casement and Awning (Standard)



*Regional availability, please check with your millwork associate for details.

V-4500

- Se dispone de cobertura de por vida contra fractura del vidrio
- 42% más vinilo que la norma de la industria
- Candado automático MAG-Lock® en ventanas de guillotina de una hoja y corredizas (estándares)
- Y más



V-2500 VINYL

V-2500 Vinyl windows are a great choice and provide durable performance and feature:

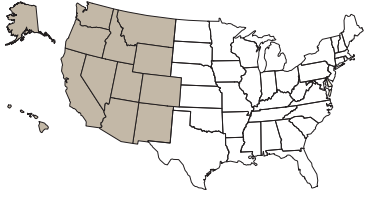
- Lifetime Glass Breakage Coverage available
- WEN-Lock® on Single-Hung and Sliding
- Energy Saving Glass Options: Low-E, LoE³-366, LoE³-366 with Argon, High Altitude Insulating Glass
- Grilles Between the Glass (GBG) add visual interest
- Tinted or Textured glass
- White, Desert Sand or Almond* color
- Style Cam for a traditional look



V-1500 VINYL

Overwhelming, economical value:

- Single-Hung, Slider or Fixed models
- Use for New Construction and Remodel
- Energy Saving Glass Options: Low-E with Argon, LoE³-366, LoE³-366 with Argon
- Grilles Between the Glass (GBG) add visual interest



V-2500

- Se dispone de cobertura de por vida contra fractura del vidrio
- Cerradura WEN-Lock® en ventanas de guillotina de una hoja y corredizas
- Y más

V-1500

- De guillotina de una hoja, corrediza o fija
- Para uso en construcciones nuevas y remodelaciones
- Y más

VINYL WINDOWS CONTINUED

WHAT MAKES A JELD-WEN VINYL WINDOW **RELIABLE**?

ENERGY STAR®

A variety of glass options that meet or exceed ENERGY STAR® requirements

HIGH QUALITY VINYL

JELD-WEN uses only high quality vinyl that resists fading, mildew and condensation

BUILT-IN STRENGTH

Our multi-chamber frame design adds strength and efficiency for worry-free performance

INSULATED GLASS OPTIONS

Increases window efficiency and can help keep your home comfortable year round

WEATHERTIGHT SEAL

The fin-pile weatherstrip creates a tight seal to eliminate annoying drafts

INDUSTRY-LEADING WARRANTY

Our vinyl windows feature a lifetime limited warranty

INDUSTRY-LEADING SERVICE

JELD-WEN offers an exclusive number for The Home Depot Customer with questions on all JELD-WEN product and service related needs

1-800-246-9131

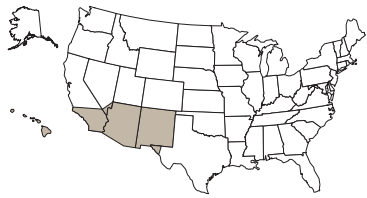
ALUMINUM WINDOWS



A-500 ALUMINUM

Our Aluminum windows feature a neat, clean appearance with attention to detail and feature:

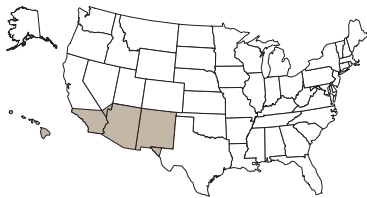
- 11 color choices, or create your own worry free factory finish
- Energy Efficient Glass Options: Low-E with or without Argon and LoE³-366 with or without Argon
- Commercial rating: C-40, C-50 & LC-25
- Tinted or Textured glass options
- Grilles Between the Glass (GBG) add visual interest



A-200 ALUMINUM

The A-200 is a low maintenance, affordable window that features:

- 2 color options
- Energy Efficient Glass Options: Low-E with or without Argon and LoE³-366 with our without Argon
- Tinted or Textured glass
- Grilles Between the Glass (GBG) add visual interest



jeld-wenhd.com
for more information

• ¿Qué hace que una ventana JELD-WEN sea confiable?

- Opciones ENERGY STAR® que satisfacen o superan los requisitos
- La excelente calidad del vinilo no admite decoloración, moho ni condensación
- Fuerza integrada en los marcos de cámaras múltiples para un desempeño que da tranquilidad.
- Las opciones de vidrio aislado aumentan la eficiencia de la ventana
- Y más

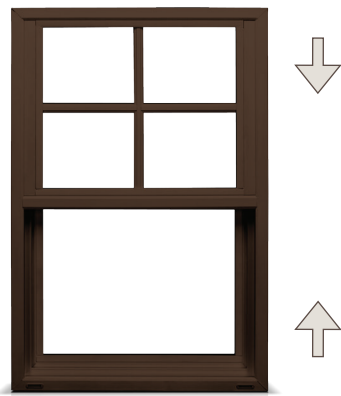
A-500 ALUMINUM

- 11 colores, o defina usted el acabado de fábrica que desea, para no preocuparse por nada
- Vidrio ahorrador de energía
- Y más

A-200 ALUMINUM

- Opciones de dos colores
- Vidrio ahorrador de energía
- Y más

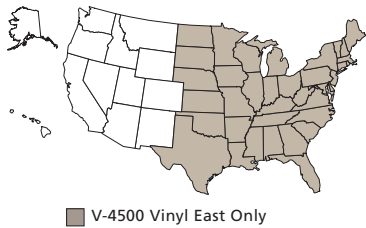
WINDOW STYLES



DOUBLE-HUNG
GUILLOTINA DE DOS HOJAS

Double-Hung windows provide a traditional look to any home and provide increased ventilation.

Available In
V-4500 Vinyl
(East Only)
V-2500 Vinyl
(Nationwide)



SINGLE-HUNG
GUILLOTINA DE UNA HOJA

Single-Hung windows are a popular choice because they offer an easy-to-coordinate, classic style and provide reasonable ventilation.

Available In
V-4500 Vinyl
(Side Load Sash)
V-2500 Vinyl
(Tilt Sash or Side Load Sash)
V-1500 Vinyl
(Side Load Sash)
A-500 Aluminum
(Side Load Sash)
A-200 Aluminum
(Side Load Sash)



DOUBLE-SLIDE
CORREDIZA DOBLE

Double-Slide windows have increased functionality and utilize two sashes that bypass horizontally, allowing each side to slide open.

Available In
V-4500 Vinyl



SLIDING/HALF SLIDE
CORREDIZA/MEDIA CORREDIZA

Sliding windows provide easy functionality and a streamlined look. They allow for ventilation without taking up additional space when opened.

Available In
V-4500 Vinyl
V-2500 Vinyl
V-1500 Vinyl
A-500 Aluminum
A-200 Aluminum



Note: V-1500 Vinyl, A-500 and A-200 Aluminum are not available in Florida



V-2500 Vinyl Double-Hung Windows



V-2500 Vinyl Single-Hung Windows



V-2500 Vinyl Sliding Windows



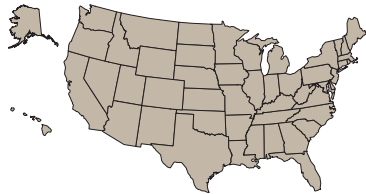
V-4500 Vinyl Sliding Window

WINDOW STYLES



Casement windows perfectly complement the simplicity of modern design and offer increased ventilation by opening up the entire glass area. They are commonly installed in parts of a home that require a reach because the handle is placed at the bottom of the window.

Available In
V-4500 Vinyl
A-500 Aluminum



■ Nationwide Availability



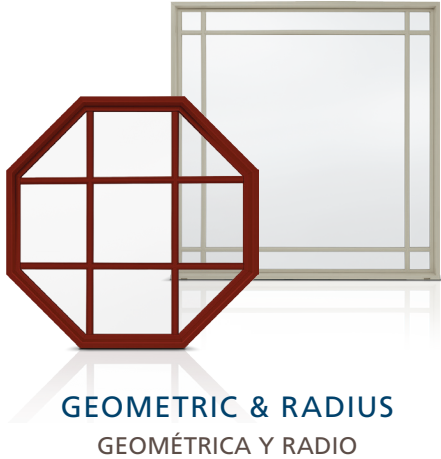
Awning windows offer a classic look with very practical features. They open outward to provide increased ventilation and can be left open in wet weather because the top panel deflects the rain.

Available In
V-4500 Vinyl
A-500 Aluminum

Note: V-4500 not available in South Florida. A-500 not available in Florida.



■ Nationwide Availability



Custom picture windows are designed to your own sense of style and offer the highest rating for preventing air and water infiltration. Each window can be matched and mulled with other window types for single and multi-window applications, making them perfect for allowing natural lighting in stairways and other dark areas of your home.

Available In
V-4500 Vinyl
V-2500 Vinyl
A-500 Aluminum
A-200 Aluminum



■ Nationwide Availability



With bay or bow windows you can add a new dimension to your living space. They feature a set of joined windows that can open up a small space and expose more of your view.

Available In
V-2500 Vinyl



■ Nationwide Availability



V-4500 Vinyl Casement Window



V-4500 Vinyl Awning Windows



GARDEN*
JARDÍN

With a garden window, you can add a little greenhouse to any room. This window is a projecting, three-sided window, which includes one shelf, a glass top and two single-hung windows for maximum air circulation on each side.



Available In
V-2500 Vinyl

■ West Availability

JARDÍN

Con una ventan para jardín, puede agregar un pequeño invernadero a una habitación. Esta ventana es una ventana de proyección de tres lados, la cual incluye una repisa, una cubierta de vidrio y dos ventanas

de guillotina de dos hojas para una máxima circulación de aire en ambos lados. Vea a un asociado de carpintería prefabricada para detalles.

REPLACEMENT WINDOWS

INCREASED VALUE

Replacing your windows can increase your home's value from 75% to 125% (of the improvement cost), and adds to your home's curb appeal. Windows that appear faded, damaged or dated can reflect poorly on a home, while new windows enhance the entire look of your home.

GREATER ENERGY EFFICIENCY

Replacing older windows with ENERGY STAR® qualified JELD-WEN® Vinyl windows can ultimately lower your utility bills. They are designed to prevent drafts and air movement through windows that are a major source of energy loss.

ADDED SAFETY AND SECURITY

Older windows were tested to meet safety and security codes that aren't as stringent as they are today. JELD-WEN Vinyl windows are designed and tested to meet the highest standards.

REDUCED NOISE

Single-pane or double-pane windows with poor insulating qualities can contribute to homes being noisier than they need to be. Replacing those older windows with our vinyl windows helps to reduce sound transmission, which means the inside of your home will be quieter. SoundMaster glass will significantly reduce noise transmission into or out of your home.

AESTHETIC APPEAL

Vinyl windows are more than a practical choice. We offer an ample range of design options to increase your home's character and uphold its architectural authenticity.

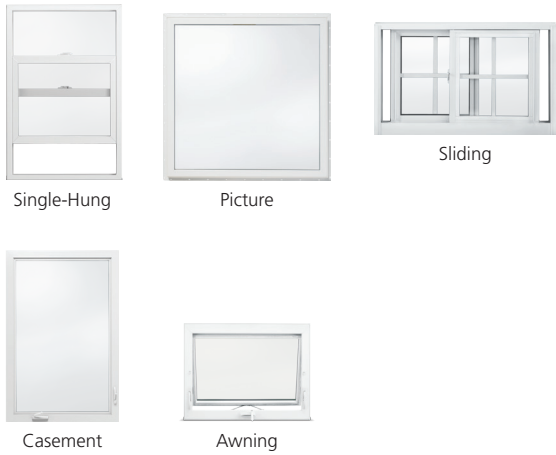
VENTANAS DE REEMPLAZO: BENEFICIOS DEL REEMPLAZO

MAYOR VALOR

Las ventanas que parecen decoloradas, dañadas o viejas pueden reflejarse pobremente en un hogar, mientras que las ventanas nuevas mejoran la imagen completa de su hogar.

FLUSH FIN WINDOW STYLES*

Ideal for replacement or retrofit of old aluminum windows, our Flush Fin option allows windows to be installed from the exterior of a home into an existing window frame; the fin covers the old window frame. No need to cut back stucco or siding, refinish interior trim or replace blinds and window coverings. This provides a clean, energy efficient result.



*Regional availability, please check with your millwork associate for details.

POCKET REPLACEMENT WINDOW STYLES

Ideal for replacement applications; a Pocket frame does not include a nail fin or casing. Installation can be done simply and neatly without disturbing exterior siding, interior trim, paint or wallpaper.



FLUSH FIN



REPLACEMENT CASE STUDIES



POCKET WINDOW



Laminate Availability



Laminate Availability

* Subject to regional availability, Ask an associate for details.



V-4500 Vinyl Double-Hung Pocket Windows with Cherry Woodgrain Laminate

COLOR YOUR WORLD...YOUR WAY

Custom preprinted colors on your V-4500 Vinyl windows can easily enhance your home's exterior appeal — we can even color match to any BEHR® paint.

VINYL

EXTERIOR PREPAINT OPTIONS

V-4500 and 2500 Vinyl

White

French Vanilla

Desert Sand

Mesa Red

Chestnut Bronze

Hartford Green

Black

Dark Chocolate

Arctic Silver

STANDARD EXTERIOR OPTIONS

V-4500 & V-2500 Vinyl

White

Desert Sand

Almond*

INTERIOR VINYL OPTIONS

V-4500 & V-2500 Vinyl

White

Desert Sand*

Almond*

INTERIOR LAMINATE WOODGRAIN*

V-4500 Vinyl

Cherry

Dark Oak

Light Oak

Almond & Laminate Availability

Almond Availability

Laminate Availability

* Subject to regional availability, Ask an associate for details.

*All preprinted exterior colors include either white or laminate interior options only.

Actual colors may vary slightly from samples shown.

ALUMINUM

STANDARD ALUMINUM COLORS

Exterior & Interior Aluminum

White*

Desert Sand

Clear Anodized

Bronze*

Bronze Anodized

SPECIAL ORDER ALUMINUM COLORS (A-500)

Exterior Aluminum Only

French Vanilla

Mesa Red

Chestnut Bronze

Hartford Green

Black

Dark Chocolate

Arctic Silver

Aluminum Availability

*A-200 only available in these colors

Some options are subject to regional availability. See Millwork associate for details. Sujeto a disponibilidad en la región. Vea a un asociado de carpintería prefabricada para detalles.

TINTED GLASS OPTIONS

Gray*

Reflective Gray*

Bronze

Reflective Bronze

Green*

*Subject to regional availability

TEXTURED GLASS OPTIONS

Obscure

Glue Chip

Rain

Reed



V-4500 Vinyl Rain Textured Glass Window

DECORATIVE GRILLES

Add curb appeal with our decorative grille options. For an authentic paned appearance, choose Simulated Divided Lites (SDL). For a low maintenance choice, select Grilles Between the Glass (GBG).

Simulated Divided Lites (SDL)*

Flat Grille (GBG)

Contoured Grille (GBG)**

Prairie Glass

Prairie Frame

Colonial

Valance

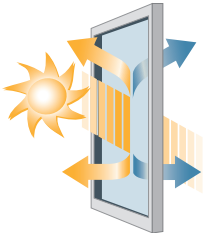
*Not available on the V-2500, V-1500 Vinyl or A-200 Aluminum.
**Not available on V-1500.

REJILLAS DECORATIVAS

Cree una mejor imagen con nuestras opciones de rejillas decorativas. Para una apariencia de hojas auténtica, escoja las vidrieras de división simulada (SDL). Para una opción de bajo mantenimiento, seleccione rejillas entre el vidrio (GBG).

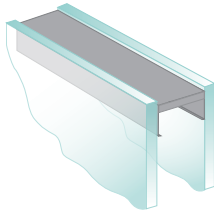
ENERGY SAVING GLASS

Increases window efficiency and helps keep your home more comfortable year round.



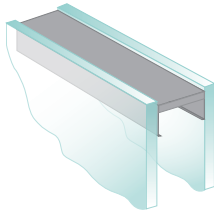
ENERGY SAVER®

Includes Low-E glass with Argon gas and thermally enhanced spacing for increased insulating value.



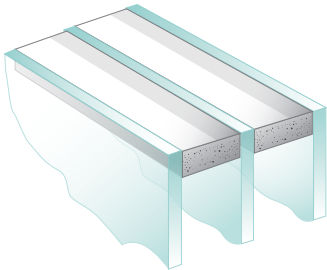
ENERGY SAVER® PLUS

A balance of industry leading LoE³-366 glass, Argon gas, and thermally enhanced spacer for increased thermal performance.



ENERGY SAVER® Max*

The Maximum in thermal performance; Energy Saver® MAX blends a Triple glaze platform with the insulating properties of LoE³-366, Argon gas, and warm edge spacer for maximum thermal performance. Also available with a Krypton gas insulator.



**Regional availability, please check with your millwork associate for details.*

SOUND REDUCING GLASS

Reduce noise transmissions into and out of your home to create a quiet oasis, escaping the hectic and noisy environment around you with SoundMaster glass.

- Reduces exterior noise transmission into your home by as much as 40% (compared to standard dual-pane glass)
- Blocks a wide range of frequencies, from sirens to airplanes
- Special weatherstripping helps to reduce noise, air and dust from entering your home



Available In
V-4500 Vinyl

ENERGY SAVER®

Vidrio de baja emisión (Low-E) con espaciamento térmicamente mejorado mediante gas argón, para aumentar la cantidad de aislamiento.

ENERGY SAVER® PLUS

Vidrio LoE³-366, gas argón, y espaciador térmicamente mejorado para mayor rendimiento térmico.

ENERGY SAVER® MAX

Triple encristalado con propiedades aislantes: LoE³-366, gas argón, y espaciador del borde cálido para lograr el máximo desempeño.

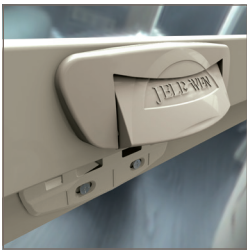
VIDRIO SOUNDMASTER: V-4500 Vinilo

- Reduce el ruido exterior tanto como 40% (comparado con vidrio doble estándar).
- Y más

VINYL HARDWARE OPTIONS

MAG-LOCK® MAGNETIC LOCK

With MAG-Lock, your window locks automatically, creating an audible click. The ergonomic pull handle makes it easy to unlock and open the window in one intuitive movement. For added security the lock indicator is only viewable from the inside of the home.

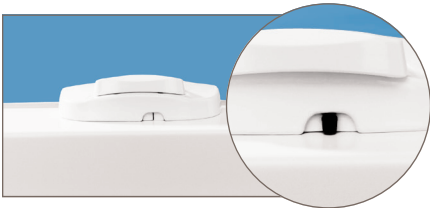


Available In
V-4500 Vinyl

WEN-LOCK®

The WEN-Lock is easy to engage, tamper resistant and has a visible latch indicator (VLI) that lets you know if the window is locked.

Available In
V-2500 Vinyl



VLI in unlocked position

STYLE CAM-LOCK

Our windows are available with a style cam which has a classic styling with unobtrusive lines which are simple, elegant and secure.

Available In
V-4500 Vinyl



FOLDING NESTING HANDLE

Crank-style lock folds in so it will not interfere with window treatments. Standard on awning and casement.

Available In
V-4500 Vinyl



DELUXE CAM-LOCK

The deluxe cam-lock unlocks the window and releases tilt latch in one easy motion.

Available In
V-4500 Vinyl



ALUMINUM HARDWARE OPTIONS

CAM-LOCK

Our windows are available with a cam-lock which has a classic styling with unobtrusive lines which are simple, elegant and secure.

Available In
A-500 Aluminum

SWEEP LOCK

Available In
A-200 Aluminum

JELD-WEN® VINYL WINDOW & PATIO DOOR LIMITED WARRANTY

OUR WARRANTY TO YOU...

JELD-WEN® Products¹ are designed to create lasting value for your home. This warranty is effective for all JELD-WEN vinyl Products (except United Collection products) manufactured on or after **July 1, 2010** for use in the United States and Canada. Any previous warranties will continue to apply to products manufactured by JELD-WEN prior to this date. For additional information, including care and maintenance instructions, installation instructions, and previous warranties, refer to www.jeld-wen.com or www.jeld-wen.ca.

What this warranty COVERS

Except as set forth in the Special Coverages section below, we warrant that if your JELD-WEN Product exhibits a defect in material or workmanship within the time periods from the date of manufacture as specified below, we will, at our option, repair, replace or refund the purchase price of the Product or component part. Skilled labor² (where deemed necessary by us) to repair or replace any component is provided for **two (2)** years from the date of manufacture.

Owner-Occupied Single-Family Residence Lifetime Warranty

We warrant our Products to the original owner of the owner-occupied single-family residence in which they are initially installed **for as long as you own and occupy your residence**.

Transferability

The Owner-Occupied Single-Family Residence warranty is transferable as follows. In the event you sell your residence or it becomes occupied by other than the original owner, the warranty is **ten (10)** years from the date of manufacture.

Commercial Ten Year Warranty (Other than Owner-Occupied Single-Family Residence)

We warrant our Products for a period of **ten (10)** years from the date of manufacture.

Transferability

The Commercial warranty is transferable as follows. In the event you sell the building, this warranty is transferable to subsequent owners.

Special Coverages (Applies to both Owner-Occupied and Commercial)

The following special coverages include **free** replacement parts.

ImpactGard® Glass: We warrant each ImpactGard glass unit for **ten (10)** years.

Special Glazings (including laminate glass units other than ImpactGard): We warrant special glazings (including glass options not listed in our product literature e.g., leaded or decorative glass) for **five (5)** years.

Blinds/Shades Between the Glass: We warrant the insulated glass unit (including the seal), the external control mechanism, and the operation of the shade/blind for **ten (10)** years.

Triple-Glazed Products: We warrant triple-glazed insulated glass units for **twenty (20)** years.

Spontaneous Glass Breakage: We warrant sealed glass units installed in windows and patio doors (excluding laminated glass, and special glazings) for spontaneous breakage for **one (1)** year (to include free replacement glass and skilled labor² necessary to replace the glass for **one (1)** year. Spontaneous breakage occurs when the glass develops a crack without sign of impact.

Retractable Screens: We warrant retractable roll screens for **five (5)** years.

Colored Exterior and Laminated Interior: We warrant that our factory-applied painted exterior color and factory-applied laminate interior finishes will not peel, blister, or flake for **ten (10)** years. Our applied exterior color will not exhibit excessive color change³ for **ten (10)** years. Note: this coverage does not extend to discoloration, polish, surface damage, or alteration caused by the use of natural or chemical solvents or an environmental factor causing such damage.

Accidental Screen Damage: On our Bravo, Primo and Ipex Replacement window and patio door product lines, our standard component warranty (Owner-Occupied or Commercial) will extend to screen damage unless the damage is attributable to acts of nature (e.g. fire, hurricane, etc.), civil disorder, building settling, structural failures of walls or foundations or improper installation, construction job-site mishaps, storage, or handling.

Accidental Glass Breakage: On our Bravo, Primo and Ipex Replacement window and patio door product lines, and on any other vinyl Products ordered with the “RS” glass package, our standard component warranty (Owner-Occupied or Commercial) will extend to accidental glass breakage. This coverage does not apply to damage attributable to acts of nature (e.g. fire, hurricane, etc.), civil disorder, building settling, structural failures of walls or foundations or improper installation, construction job-site mishaps, storage, or handling. Special glazings and ImpactGard glass are not covered by this glass breakage warranty.

How To Get Assistance

If you have a problem with your JELD-WEN Product, contact the dealer/distributor or contractor from whom you purchased your product or contact us directly:

In the United States:	
Mail:	JELD-WEN Customer Care Attn: Vinyl Warranty Claims P.O. Box 1329, Klamath Falls, OR 97601
Phone:	888-JWHelpU (888-594-3578)
Fax:	800-436-5954
Email:	CustomerServiceAgents@jeld-wen.com
In Eastern Canada:	
Mail:	JELD-WEN Service Department 90, rue Industrielle Saint-Appollinaire, Quebec, Canada GOS 2E0
Phone:	800-463-1930
Fax:	888-998-1599
In Western Canada:	
Mail:	JELD-WEN Service Department 550 Munroe Avenue Winnipeg, Manitoba, Canada R2K 4H3
Phone:	888-945-5627
	204-668-8230
Fax:	204-663-1072
Email:	wpgservice@jeld-wen.com

We can respond quickly and efficiently if you provide the following: a) product identification (from the original order/invoice, spacer code, permanent label, or the window identification number found on corner of glass), b) how to contact you, c) the address where the product can be inspected, and d) a description of the apparent problem and the product (photographs are helpful).

What We Will Do

Upon receiving your notification, we will send out an acknowledgement, usually within three business days. We will investigate your claim and will begin to take appropriate action within 30 days after notification. If it is determined that the Product does not have a defect covered by the labor warranty, we may charge an inspection fee for any onsite inspection that is required or requested by you. Because manufacturing materials and techniques can change, replacement part(s) may not be an aesthetic match to the original. Replacement components/products are warranted for the balance of the original product warranty or 90 days, whichever is longer. If we determine we are unable to provide replacement parts and repair is not practicable or cannot be made timely, then we will refund the unit/component purchase price.

What This Warranty Does NOT Cover

JELD-WEN is not liable for:

- Normal wear and tear; natural weathering of surfaces.
- Normal wear and tear to hardware and naturally occurring changes to hardware finishes (e.g., corrosion or tarnishing).
- Damage caused by chemicals (e.g. brick wash) or a harsh environment (e.g., salt spray or airborne pollutants).
- Product failure due to misuse or abuse; damage caused by failure to provide maintenance, by alteration or modification to the window (e.g. customer applied tints or films, paint finishes, security systems), or as a result of any cause beyond the control of JELD-WEN (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our reasonable control).
- Glass breakage (except as specifically covered above).
- Slight imperfections or wavy distortions in the glass that don't impair structural integrity. Note: wavy distortions in the glass (e.g. related to laminate interlayer or heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect.
- Improper installation not in conformance with JELD-WEN installation instructions (note: see www.jeld-wen.com for current installation instructions); operational problems and problems related to water and/or air infiltration/leaking as a result of improper installation or flaws in building design or construction.
- Damage or poor product performance resulting from installation into a condition that exceeds product design standards and/or certified performance specifications and/or is not in compliance with building codes.
- Damage caused by extreme artificial temperature buildup or exposure (e.g., where storm doors/windows are present).
- Product or component performance decline due to aging, inert gas dissipation, natural processes or failure to provide proper maintenance. Note: Other than inert gas loss due to seal failure, the migration of an inert gas, such as argon, is a natural process that occurs over time and is not a defect.
- Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity (except as specifically covered above).
- Condensation or damage as a result of condensation (Note: unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure. Contact a heating/air conditioning specialist for help).
- Labor and materials for repainting or refinishing activities or the removal or disposal of defective product(s); labor exceeding the time periods specified above.
- Incidental or consequential damage. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.

Important Legal Information

This Limited Warranty document sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the product, except as expressly contained herein. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state/province to state/province.

No distributor, dealer or representative of JELD-WEN has the authority to change, modify or expand this warranty. The original purchaser of this Product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the Product is installed.

¹ “JELD-WEN Products” shall refer to vinyl window and patio door products (except United Collection products) manufactured in the United States and/or Canada and marketed under the JELD-WEN brand name for use in the United States and/or Canada. See our separate United Collection warranty, or our Export Warranty for applicable coverage on products used outside the United States and Canada.

² “Skilled labor” refers to tasks where specialized technical knowledge, experience, methods or tools are required to properly identify, diagnose and/or correct product-related problems.

³ Fading or changing in color of the applied exterior color finish is not a defect unless it exceeds five (5) E units, calculated in accordance with ASTM D2244, paragraph 6.2. Color change shall be measured on an exposed colored surface that has been cleaned of soils, and the corresponding values measured on the original or unexposed colored surface. Fading or color changes may not be uniform if the surfaces are not equally exposed to the sun and elements. If the above ASTM standards change, the standard in effect at the time of purchase applies. As an option to replacement, we may choose to refinish the product.

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JELD-WEN® ALUMINUM WINDOW & PATIO DOOR LIMITED WARRANTY

OUR WARRANTY TO YOU...

JELD-WEN® Products¹ are designed to create lasting value for your home. This warranty is effective for all JELD-WEN aluminum Products manufactured on or after **January 1, 2009** for use in the United States and Canada. Any previous warranties will continue to apply to products manufactured by JELD-WEN prior to this date. For additional information, including care and maintenance instructions, installation instructions and previous warranties, refer to www.jeld-wen.com.

What This Warranty COVERS

Except as set forth in the Special Coverages section below, we warrant that if your JELD-WEN Product exhibits a defect in material or workmanship within the time periods from the date of manufacture as specified below, we will, at our option, repair, replace or refund the purchase price of the Product or component part.

Owner-Occupied Single-Family Residence
Ten Year Warranty

We warrant our Premium, Builders, and Windowmaster Products to the original owner of the owner-occupied single-family residence for **ten (10)** years from the date of manufacture. Skilled labor² (where deemed necessary by us) to repair or replace any component is provided for **one (1)** year from the date of manufacture.

Special Coverages

ImpactGard® Glass: We warrant each ImpactGard glass unit for **ten (10)** years.

Special Glazings (including laminate glass units other than ImpactGard): We warrant special glazings (including glass options not listed in our product literature e.g., leaded or decorative glass) for **five (5)** years.

Spontaneous Glass Breakage: We warrant sealed glass units installed in windows and patio doors (excluding laminated glass, and special glazings) for spontaneous breakage for **one (1)** year (to include free replacement glass and skilled labor² necessary to replace the glass for **one (1)** year. Spontaneous breakage occurs when the glass develops a crack without sign of impact.

Commercial Two Year Warranty
(Other than Owner-Occupied Single-Family Residence)

We warrant JELD-WEN Products (including ImpactGard and Special Glazings) specific for commercial applications for a period of **two (2)** years from the date of manufacture. Skilled labor² (where deemed necessary by us) to repair or replace any component is provided for **one (1)** year from the date of manufacture. Spontaneous glass breakage is covered as noted above.

Summit Aluminum Products One Year Warranty

We warrant our Summit Products for **one (1)** year from the date of manufacture. This warranty includes **free** replacement parts to replace components of the window or patio door. Skilled labor² and special coverages are not provided.

Transferability

This warranty is non-transferrable.³

How To Get Assistance

If you have a problem with your JELD-WEN product, contact the dealer/distributor or contractor from whom you purchased your product or contact us directly:

Mail: JELD-WEN Customer Care
Attn: Aluminum Warranty Claims
P.O. Box 1329, Klamath Falls, OR 97601
Phone: 888-JWHelpU (888-594-3578)
Fax: 800-436-5954
Email: jeldwenwarranty@jeld-wen.com

We can respond quickly and efficiently if you provide the following: a) product identification (from the original order/invoice, spacer code, permanent label, or the window identification number found on corner of glass), b) how to contact you, c) the address where the product can be inspected, and d) a description of the apparent problem and the product (photographs are helpful).

What We Will Do

Upon receiving your notification, we will send out an acknowledgement, usually within three business days. We will investigate your claim and will begin to take appropriate action within 30 days after notification. If it is determined that the product does not have a defect covered by the labor warranty, we may charge an inspection fee for any onsite inspection that is required or requested by you. Because manufacturing materials and techniques can change, replacement part(s) may not be an aesthetic match to the original. Replacement components/products are warranted for the balance of the original product warranty or 90 days, whichever is longer. If we determine we are unable to provide replacement parts and repair is not practicable or cannot be made timely, then we will refund the unit/component purchase price.

What This Warranty Does NOT Cover

JELD-WEN is not liable for:

- Normal wear and tear; natural weathering of surfaces.
- Normal wear and tear to hardware and naturally occurring changes to hardware finishes (e.g., corrosion or tarnishing).
- Damage caused by chemicals (e.g. brick wash) or a harsh environment (e.g. salt spray or airborne pollutants).
- Product failure due to misuse or abuse; damage caused by failure to provide maintenance, by alteration or modification to the window (e.g. customer applied tints or films, paint finishes, security systems), or as a result of any cause beyond the control of JELD-WEN (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our control).
- Glass breakage (except spontaneous breakage as covered above).
- Slight imperfections or wavy distortions in the glass that don't impair structural integrity. Note: wavy distortions in the glass (e.g. related to laminate interlayer or heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect.
- Improper installation not in conformance with JELD-WEN installation instructions (note: see www.jeld-wen.com for current installation instructions); operational problems and problems related to water and/or air infiltration/leaking as a result of improper installation or flaws in building design or construction.
- Damage or poor product performance resulting from installation into a condition that exceeds product design standards and/or certified performance specifications and/or is not in compliance with building codes.
- Damage caused by extreme artificial temperature buildup or exposure (e.g., where storm doors/windows are present).
- Product or component performance decline due to aging, inert gas dissipation, natural processes or failure to provide proper maintenance. Note: Other than inert gas loss due to seal failure, the migration of an inert gas, such as argon, is a natural process that occurs over time and is not a defect.
- Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity.
- Condensation or damage as a result of condensation (Note: unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure; contact a heating/air conditioning specialist for help).
- Labor and materials for repainting or refinishing activities, or the removal or disposal of defective product(s); labor exceeding the time periods specified above.
- Incidental or consequential damage. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.

Important Legal Information

This Limited Warranty document sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the product, except as expressly contained herein. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state/province to state/province.

No distributor, dealer or representative of JELD-WEN has the authority to change, modify or expand this warranty. The original purchaser of this Product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the Product is installed.

NUESTRA PROMESA DE CONFIABILIDAD

Los productos de JELD-WEN crean valor duradero para su casa. Estamos seguros que va a estar muy complacido con nuestras ventanas y puertas de patio que conllevan nuestra garantía como líder de la industria. Estos son algunos de los puntos destacados de nuestras garantías...

La garantía limitada de la ventana y de la puerta de vinilo para patio incluye:

- Cobertura de por vida limitada contra defectos de los material y construcción para la mayoría de los componentes (tales como vidrio aislador, componentes de vinilo y metal y cerrajería) por todo el tiempo en que sea dueño y resida en su casa

¹ “JELD-WEN Products” shall refer to aluminum window and patio door products manufactured in the United States and marketed under the JELD-WEN brand name for use in the United States and Canada. See our separate Export Warranty for applicable coverage on products used outside the United States and Canada.

² “Skilled labor” refers to tasks where specialized technical knowledge, experience, methods or tools are required to properly identify, diagnose and/or correct product-related problems.

³ This warranty extends to the original purchaser (original purchaser means the contractor/distributor/purchaser and the initial owner of the structure where the Product is initially installed) and is not transferable. Should state or provincial law preclude no transferability, then the warranty period is effective **five (5)** years from the date of manufacture for owner occupied single-family residences and **two (2)** years for commercial applications.

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- 10 años de cobertura para las persianas y persianas entre vidrio
- 10 años de cobertura de exterior pintado e interior laminado
- 10 años de cobertura del vidrio ImpactGard®
- 5 años de cobertura de las mallas de rollo retractables

La garantía limitada de la ventana y de la puerta de aluminio para patio incluye:

- 10 año de cobertura contra defectos de los materiales y construcción para la mayoría de los componentes de productos (tales como vidrio aislador, componentes de metal y cerrajería)

Información legal importante

El presente documento de Garantía Limitada manifiesta nuestra responsabilidad máxima para nuestros productos. Nosotros no seremos responsables de los daños especiales, indirectos, consecuentes o incidentales. Su único y exclusivo recurso con respecto a cualquiera y todas las pérdidas o daños resultantes de cualquier causa será el especificado anteriormente. No declaramos ninguna otra garantía o afianzamiento, ya sea de manera explícita o implícita, incluso garantías implícitas de comerciabilidad y adecuación para un propósito en particular al comprador original o para cualquier otro usuario subsecuente del producto, a excepción de lo expresamente contenido en este documento. En el caso de que la ley estatal o provincial prohíba la exclusión o limitación de garantías implícitas, la duración de cualquiera de esas garantías no podrá exceder de ésta, y el tiempo y forma de presentar cualquier reclamación al respecto será la misma que la prevista en la garantía explícita en este documento. Este documento de Garantía Limitada le otorga derechos legales específicos, y usted podría tener otros derechos que pueden variar de estado o provincia a estado o provincia.

AVISO: La información arriba mencionada es un resumen de las cláusulas clave de las garantías limitadas de JELD-WEN. Las garantías en su totalidad están provistas en inglés en este folleto. Para recibir ayuda extra con la garantía, favor de llamar al 1-888-594-3578.



Original JELD-WEN plant ca.1960 in Klamath Falls, Oregon



About JELD-WEN

Since 1960, when JELD-WEN began as a small Oregon millwork plant, we've been dedicated to creating reliable windows and doors that are energy efficient, beautiful and worry-free.

Acerca de JELD-WEN

Desde 1960, cuando JELD-WEN comenzó como una pequeña carpintería de Oregon, nos hemos dedicado a crear ventanas y puertas confiables que sean eficientes en cuanto al consumo de energía, sean hermosas y no den problemas.

Sustainability is nothing new at JELD-WEN.

Our legacy has been to make windows, doors and components in a manner consistent with efficient use of what nature provides.

Replenish the environment, minimize waste.

Develop high performance, high-value products that satisfy customers' needs.

Continue to care for our communities by seeking ways to reduce impact on the environment.

On-going efforts remain directed toward continual improvement of our products, processes and culture.



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RELIABILITY



JELD-WEN is proud to support
a better way to build



At JELD-WEN we're proud of our
commitment to saving energy

FPO

Paper Certified Logo

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JELD-WEN reserves the right to change product specifications without notice. Please check our website, www.jeld-wenhd.com, for current information.

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